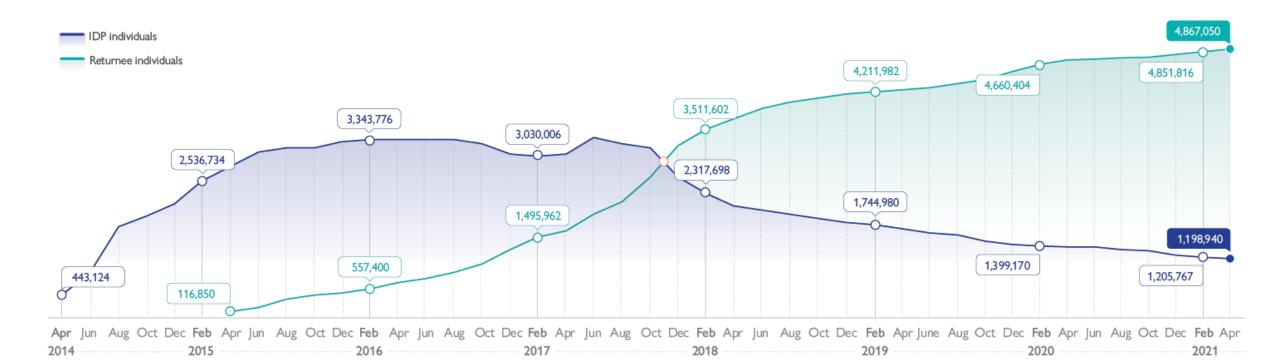


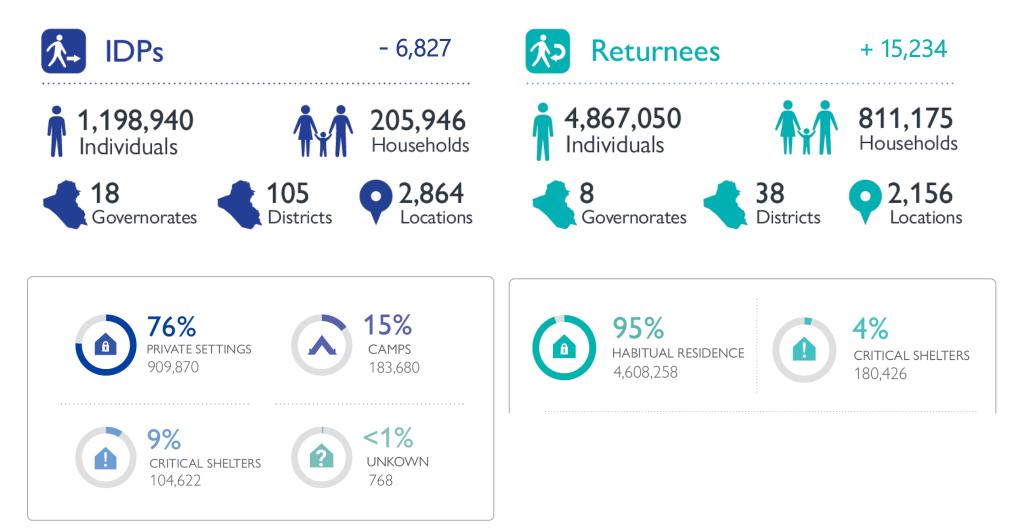
Displacement and Returns Update

Returns Working Group, 29 June 2021

Latest Displacement Data (Mar-Apr DTM 2021)



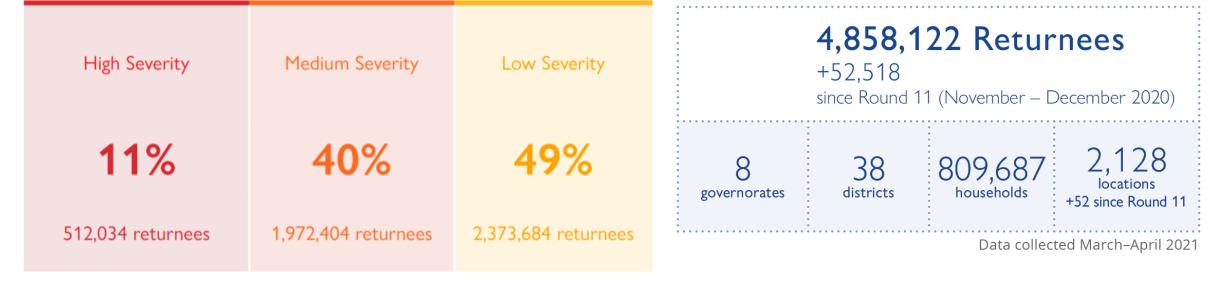
Latest Displacement Data (Mar-Apr D7 2021)



Latest Return Index

Return Index Round 12





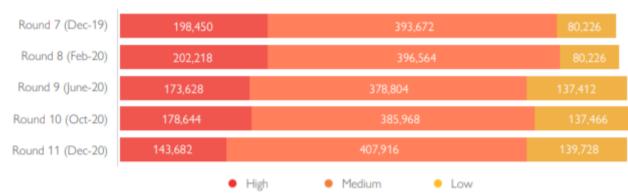
- The data for Round 12 of the Return Index was collected during the months of March and April 2020
- 2,128 locations were covered across Iraq. During Round 12, an additional 52 locations of return were assessed.
- Out of the 2,128 return locations assessed, 448 present severe conditions hosting 11 per cent of the returnee population, or 512,034 individuals
- An increase of 27,486 returnees living in severe or poor conditions has been observed since the round collected in November - December 2020, when 10 per cent of the returnee population (181 518 individuals) were in severe conditions

Governorate profiling reports

- All reports are published now
- The Return Index Governorate Profiling provides an analysis of returns in a specific governorate.
- The first section of this report presents the overview of conditions across the governorate at the end of 2020 with a comparison of figures and the severity of living conditions over the course of 2020 (from 31 December 2019 to 31 December 2020).
- It also outlines the areas of no return recorded by IOM's Rapid Assessment and Response Teams (RARTs) as well as newly assessed locations, the returnee population living in critical shelters and the displaced population hosted in the governorate.

RETURN DYNAMICS IN SALAH AL-DIN GOVERNORATE

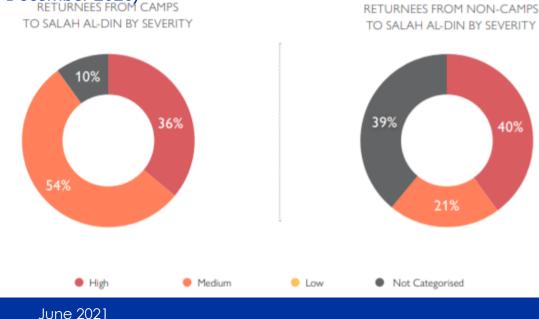
Yearly trend

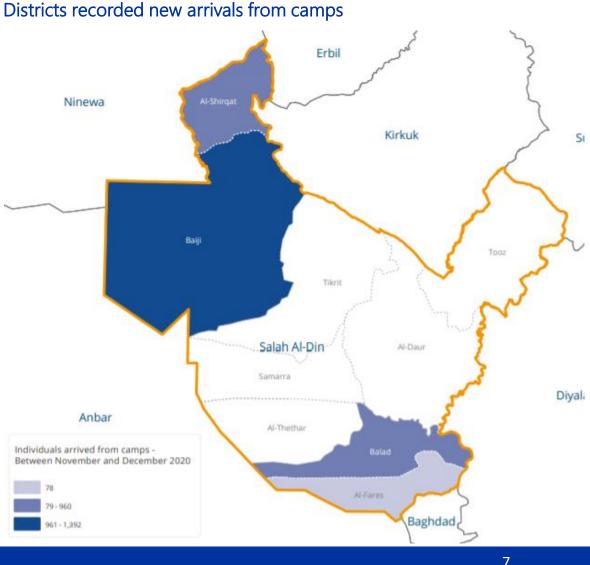


Governorate profiling reports

The second section devoted to the mass arrivals from camps due to its closures which began in mid-October pointing out the living conditions of new arrivals either they returned to villages and neighbourhoods of their origin or arrived in new displacement locations.

Distribution of returnees from camps vs returnees from non-camp locations in Salah al-Din by category of severity (December 2019 to December 2020)

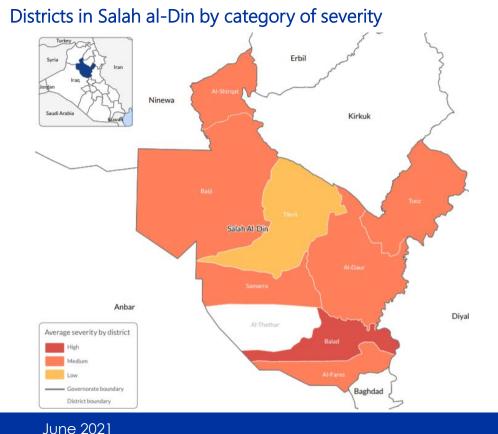


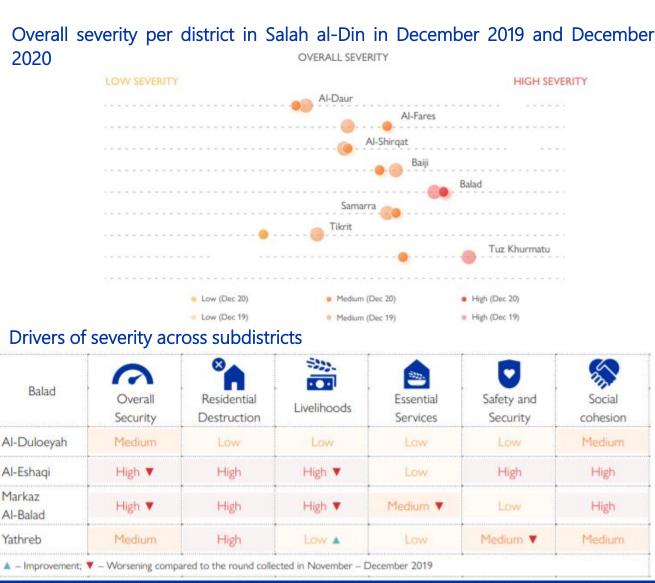


DTM

Governorate profiling reports

• The third section of this report provides an analysis of conditions at the district level and focuses on the main drivers of severity across subdistricts and changes that occurred between December 2019 and December 2020.

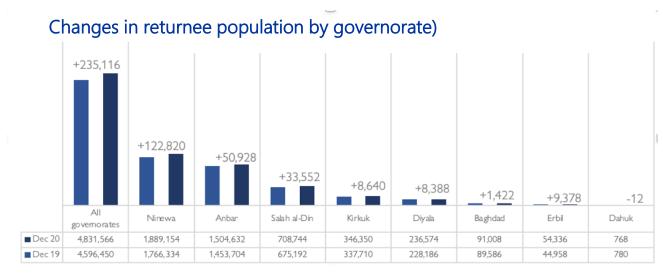




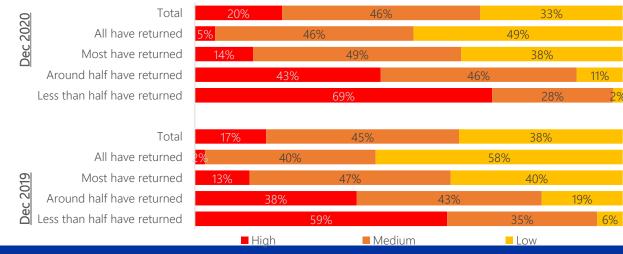
Return Dynamics Annual Report

It will be published soon and present

- conditions across all governorates of return at the end of 2020 and examines the relationship between the rate of return and the severity of those conditions
- outlines the areas of no return and new locations, and the returnee population living in critical shelters
- examines the mass arrivals from camps due to their closure, which began in mid-October
- a more granular analysis of the factors driving severity across 'hotspots' and how these factors changed between December 2019 and December 2020



Rate of return by overall severity (% of locations)



Update on the ILA



ILA

- ILA data collection is ongoing
- As of 27 June, 2,199 ILA locations visited so far out of 3,823 identified - all return and displacement locations with 5 HH or more are covered
- On track for scheduled completion date of 19 July
- Dashboards can be expected by mid-August
- All informal sites with 5 HH of more will be mapped, and settlements with 15 HH or more will be surveyed about 25 questions)

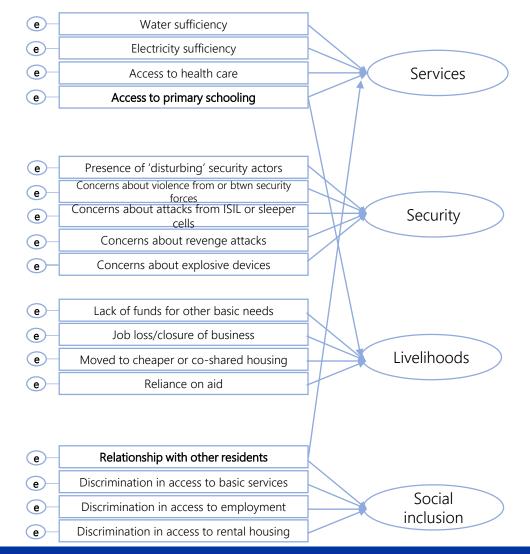
ML

• Next ML will be available early August

Displacement Index

- Pilot #1 January and February 2021 with 32 questions relevant for the five selected domains
- Pilot #2 March and April 2021 with 25 questions relevant for the five selected domains
- ILA IV May, June and July with around 25 DI questions relevant for the five selected domains
- Continuing to refine the model (many of indicators included in ILA)

Current Displacement Index Model





RWG Monthly Meeting

June 2021







- 1. Introduction and adoption of minutes: Review of May meeting and follow up on action points.
- 2. Context updates: Updates on IDP, Return Movements, Return Index (DTM), CCCM, governorate return updates.
- 3. DSTWG Update: General update and ABC groups.
- 4. REACH : Intentions surveys (camp and informal sites)
- 5. Iraq Information Centre: The Role of the IIC and Partnerships
- 6. AOB







- 90 families departed from J5 to various locations within Ninewa, SAD and Makmour
- Of these: 70 families who expressed interest to relocate and were approved to do so by the local authorities, 19 families returned to AoO
- Breakdown= 84 families relocated and returned to different parts of Ninewa (mainly Mosul, Hatra, Ba'aj and Qayrawan), 3 families returned to Makhmour and 3 to Shirqat in SAD.
- Collaboration by many organizations who provided:
 - (a) heath screening prior to departure
 - (b) documentation support for civil documents
 - (c) protection stand-by and post departure protection monitoring
- New round of registration anticipated for first week of July following interest by camp residents.



DSTGW Update

Presented to RWG

29 June 2021



Contents

- DSTWG General Updates
- ABC Updates
- Strategic Priority 5 on Durable Solutions & UNSDCF



DSTWG General Updates



OIntroduction of new Co-chairs

- Co-chair: Maanasa Reddy NRC Co-chair
- Co-chair: Yoko Fujimura IOM Co- chair
- Co-chair: Dennis Schleppi UNDP Co-chair (dedicated co-chair joining in foreseeable future)
- \odot DSTWG Operational and Strategic Framework
 - Priority targets: IDPs in camps, IDPs out of camps, IDPs in secondary displacement, Returnees, Host Communities
 - 8 specific objectives
 - English version finalized and Arabic version under layout



1. Facilitated Movement (IOM)

• Toolkit is finalized and is currently under final layout for publishing.

2. Shelter/HLP (UN-Habitat/pending)

• TOR for Shelter/HLP has been finalized. However, we haven't received much of expressions of interest. UNDP and NRC looking into the possibility of providing co-chairs.

3. Monitoring & Assessment (IOM/REACH)

• Developed a broad analysis framework with a compendium of DS outcomes which need to be aligned to SO from OP Framework – have shared with members to try to develop a common set of indicators, it is an ongoing process. Timeline for completion is tentatively August 31, 2021.

4. Social Cohesion (IOM + UNDP through TCC)

• TCC Guidance Note on Social Cohesion received and discussed. Continued priority of National DSTWG to ensure to engage/incorporate social cohesion expertise in ABC Plans of Actions (PoAs).

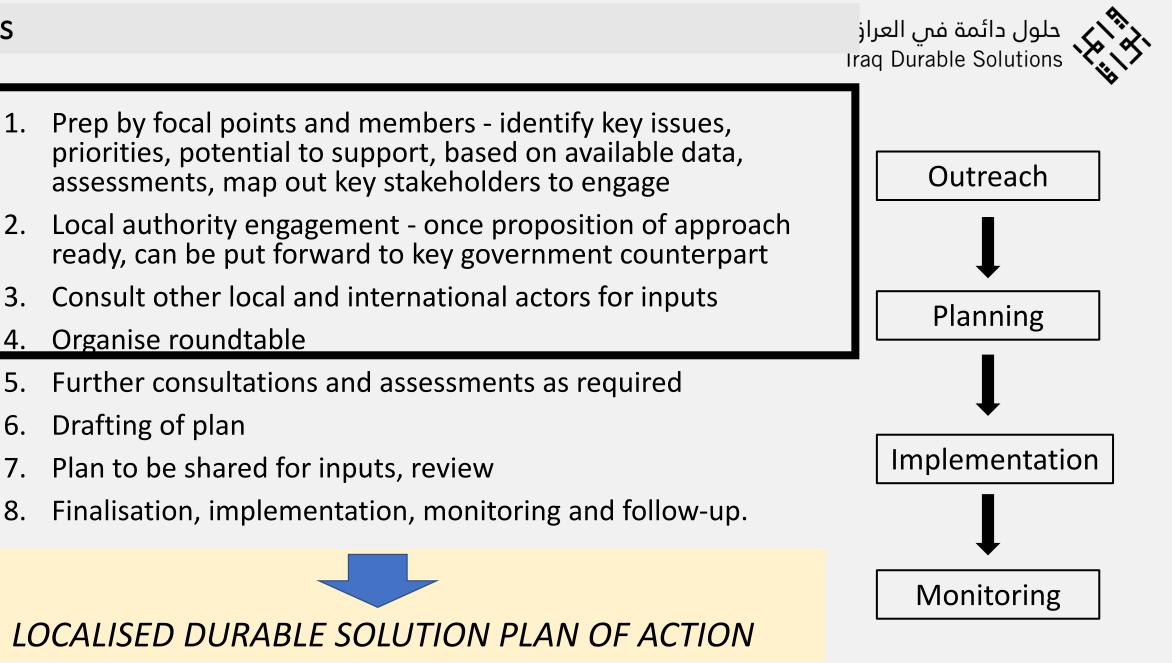
Key Issues at DSTWG Level

- حلول دائمة في العراق Iraq Durable Solutions
- 1. DSTWG will take a more pro-active role in the **Plans of Action** drafting. All seven (7) Plans of Action should be completed by August 31, 2021.
- 2. Working closely with the M&A Subgroup to ensure that the **Monitoring Framework** is completed. DSTWG currently grappling with questions on: who will be reporting, how often will reporting take place, frequency of analysis, etc.
- **3. NGO engagement**. Outreach and information sharing with senior management of NGOs who participate in DS architecture (DSTF, DSTWG, and ABC Level). DSTWG will give a briefing at the NCCI CDs meeting this afternoon. DSTWG NGO members have a meeting next week.
- 4. Three co-chairs are planning to develop a **national DSTWG workplan for the remainder of 2021** beyond work associated with the sub-groups and ABCs.



ABC Updates

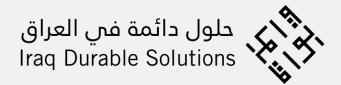
Process





А	rea	Initial stakeholder mapping & scoping of priority locations/key issues	Roundtables	Extended Partner Outreach/ Consultation	Community Outreach/ Consultation	Key Community actors	# of tentative priority areas	Drafting PoAs
Anhor	West Anbar (Qaim, Heet, Haditha)	Completed	Planned for July 8th	Ongoing (Wider outreach completed)	Commenced and ongoing		10	Under Development
Anbar	East Anbar (Fallujah <i>,</i> Ramadi)	Completed	Planned July 7th	Ongoing (Wider outreach completed)	Commenced and ongoing	Community leaders,	9	Under Development
Kirkuk	Hawiga	Completed	Planned for July 13th	Ongoing (Wider outreach completed)	Commenced and ongoing	Religious leaders, Government officials, Associations,	Under analysis	Under Development
Ninewa	Sinjar	Completed	Completed	Ongoing (Wider outreach	Commenced and	Representatives from both returned and	4	Under
INITE Wa	Ba'aj	completed	completed	planned for July)	ongoing	displaced	4	Development
Diyala	Muqdadiya, Jalawla, Saadiya	Completed	Planned for July 12th	Ongoing (Wider outreach completed)	Commenced and ongoing	populations, etc.	23	Under Development
Salah al-Din	Shirqat, Baiji	Completed	Planned for July 13th	Ongoing (Wider outreach completed)	Commenced and ongoing		18	Under Development

Plans of Action



Plan of Action Template Content Table

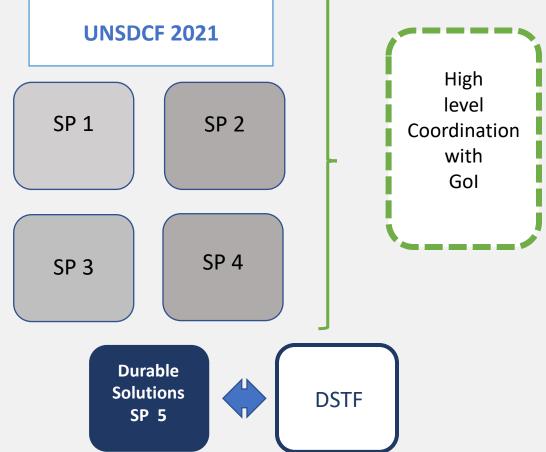
- 1. Overview/Executive Summary
- 2. Guiding Principles and Purpose
- 3. Situation and Context
- 4. Implementation Plan
- 5. Inter-area coordination
- 6. Government Roles and Responsibilities
- 7. Monitoring and Tracking



Strategic Priority 5 on Durable Solutions & UNSDCF



Strategic Priority 1	SP2	SP 3	SP 4
Achieving Social Cohesion, Protection and Inclusion	Growing the Economy for all	Promoting effective, inclusive and Efficient institutions and Services	Strategic Priority 4 - Promoting Natural Resources and Disaster Risks Managemen t and Climate Change Resilience



Complementarity of SP 5 with the National Plan for the return of IDPs



- Alignment with national level priorities, plans and frameworks.
- UNSDCF can contribute up to \$1.7 billion towards development related Durable Solutions programming for UN agencies (2020 – 2024)
- Activities under UNSDCF will be implemented in the same priority areas; two additional locations (Baghdad and Babylon) under the National Plan.
- Programming areas in UNSDCF support the four executive areas under the National Plan.
- Coordination mechanisms at national level and at ABC level, working with Supreme Committee for relief and support IDPs as well as at the Governorate level.

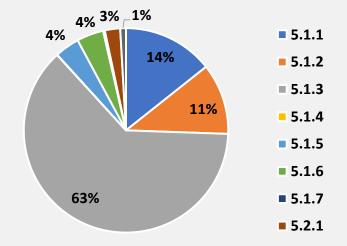
How is the UN *supporting* Durable Solutions through the Cooperation Framework?

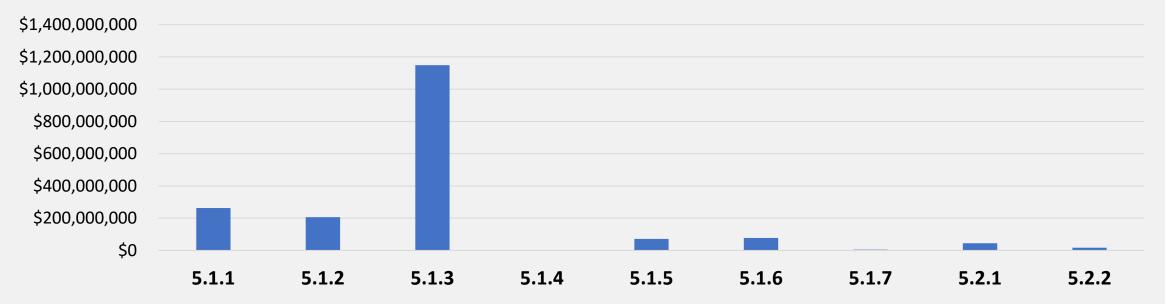
Financial Information for Strategic Priority Area 5

As shown in a previous slide, under the Cooperation Framework, UN agencies require \$1.7 billion in programming for Durable Solutions. This slide shows how outputs under SP 5 have been costed.

Output 5.1.1: Housing and HLP (\$262,489,890) Output 5.1.2: Livelihoods (\$205,942,986) Output 5.1.3: Basic services (\$1,148,619,374) Output 5.1.4: Documentation and rights (\$823,476) Output 5.1.5: Social cohesion (\$71,570,127) Output 5.1.6: Safety and security (\$77,591,206) Output 5.1.7: Facilitated movements (\$5,072,464) Output 5.2.1: Localized and national durable solutions planning,...facilitate the development and implementation of plans and approaches.. (\$44,364,390) Output 5.2.2: Strengthened and effective government engagement and joint planning.. (\$16,640,819)









- With the adoption of the "National Plan for Resolving the Displacement of IDPs" all of the UN
 efforts are geared to work closely with government counterparts, nationally and locally, to
 support the implementation of this plan and wider solutions to protracted displacement through
 the UN Durable Solutions Mechanism
- Through the work of the framework process and support from the Government of Iraq, the UN plans to implement \$1.7 billion from now until 2024.
- Discussion on access to funding beyond UNSCDF is key.
- → Establishment of SP 5 on Durable Solutions in the UNSDCF a milestone at national level to kickstart this cooperation



Questions?

RAQ INFORMATION CENT

202

Iraq Information Centre

RESERVE

IMPLEMENTED BY UNOPS ON BEHALF OF THE IRAQ HUMANITARIAN COUNTRY TEAM



The Iraq Information Centre (IIC) is the Main Accountability Mechanism for the Humanitarian Response in Iraq

- The link between affected populations and humanitarian actors
- Empowering communities through information, accountability, and participation



At the Heart of the IIC Lies the Call Centre

- Free and confidential hotline number
- Operators provide information about humanitarian services, document feedback, and handle complaints
- 600K calls handled since 2015, 3M people reached
- 14,000 monthly calls, calls increasing monthly



IRAQ INFORMATION CENTRE

Working With Partners

- The IIC collaborates with 13 clusters, subclusters, working groups, 6 UN agencies, multiple INGOs, etc
- The operators are equipped with the latest information about available services provided by clusters and partners
- The centre accepts calls for any humanitarian need

Q

MOST COMMON REQUESTS:

- Food, water, and non food items
- Camps and shelter
- Healthcare
- Education for children
- Violence and gender-based violence
- Legal support
- Supporting family reunification
- Misuse of power or exploitation of authority by humanitarian actors or government
- Prevent of sexual exploitation and abuse by humanitarian actors or government

The IIC Referral Mechanism

IIC RECEIVES A CALL AND RECORDS CASE INFORMATION

STANDARD CALL

80% of caller requests are solved during the first call. In these cases the operators can support the caller directly with standard messaging or with available information.

CASE IS CLOSED

Case is closed once the IIC receives information about the action taken and the caller has been contacted in accordance with the IIC SOP.

FOLLOW-UP CALLS

Operators conduct followup calls according to the SOPs to monitor progress or to provide feedback to the caller.



NON-STANDARD CALLS

Based on their nature, the cases are referred to a cluster, working-group, organization, or agency based upon agreement established with it.



CASE MANAGEMENT



The case is received, acknowledged, and reviewed by a partner. Either action is taken to support the beneficiary or feedback is provided to the IIC.

Services Provided by the Iraq Information Centre

- Providing information to partners about humanitarian needs through monthly dashboard
- Mapping urgent needs and service gaps based on calls
- Flexibility to respond to changing contexts
 - COVID-19 dashboard
- Surveying populations on behalf of partners

• UNICEF, IOM, GTS, CCCM

- Bulk SMS campaign, mass media campaigns
 - 380,000 SMS messages on vaccinations sent out
 - 513 radio ads on COVID-19
 played



لقاح فايروس كورونا هو لقاح آمن وفعال ينقذ الأرواح.

احمي نفسك وعائلتك من خطر جائحة كورونا من خلال التطعيم باللقا

لحصول علم التطعيم يرجم التسجيل علم هذا الرابط: https://cov19reg.phd.iq/ https://vac.health.digital.gov.krd/

> للحصول علب مزيد من المعلومات. صل علب **مركز معلومات العراق** محانا علب الاق

80069999

المات مجانية ويتم التعامل مع جميع الاتصالات بسرية تامة.



پێکوتەت ڤايرۆست كۆرۆنا پێکوتەيەكت سەلامەت، كاريگەر و ژيانتان دەپارێزێت.

پایک خوت و خانهوادهکهت بپاریزه له مهترسک توشیوون به کوَرِوْنا له ریّگاک خوکووتان به پیکوتهک کوَروْنا.

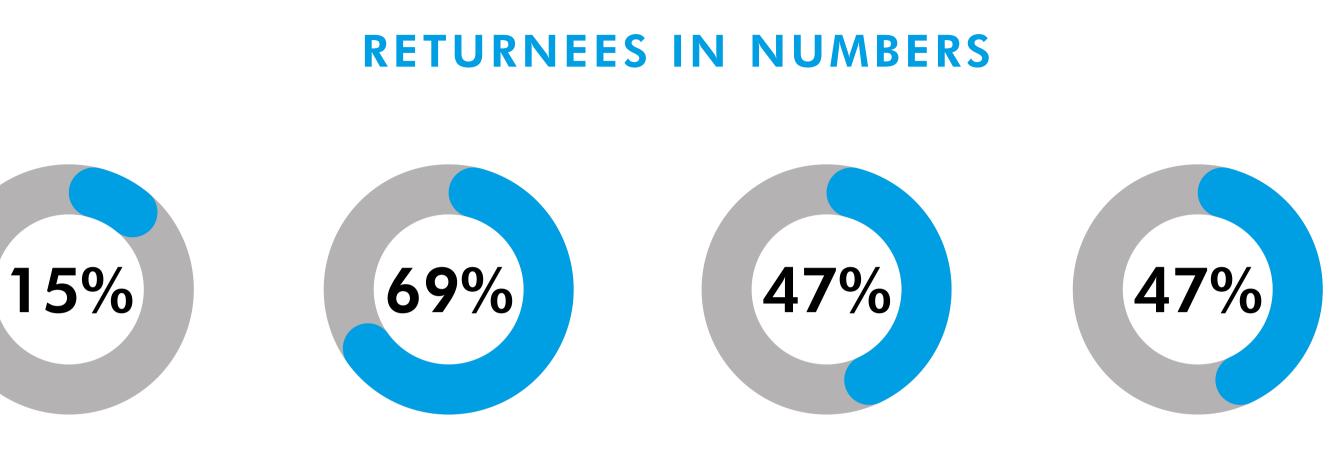
اوس خوْت توْمار بکه بۆ وەرگرتنى پېكوتەس كۆپۈقنا بەخۇرايە لە ريْگاس ئەم لينكە: https://cov19reg.phd.iq/ https://vac.health.digital.gov.krd/



The IIC is the Main Link Between Affected Populations and Humanitarian Actors

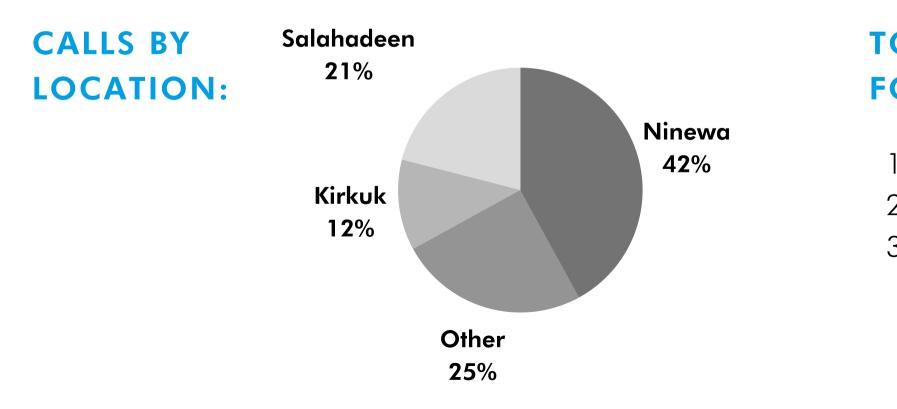
- Ensuring that affected communities are involved in the whole programme cycle
- Ensuring that interventions are targeted, informed, participatory
- Ensuring that affected communities have the information, voice, and power they deserve to shape their future





Returnee Calls

Male Callers



Cash As Top Need Asking For Employment

TOP REPORTED NEEDS FOR WOMEN:

1.CASH 2. EMERGENCY LIVELIHOOD 3.SHELTER



IRAQ INFORMATION CENTRE





Ensure effective accountability to affected populations.

Direct line to communities.

Information about what is happening on the ground.

Field staff can refer beneficiaries to the IIC for issues outside their scope of work.

At no cost to partners.



For collaborations, please contact: Silvias@unops.org

For communications support, visibility materials, or training for field staff, please contact: Charlotteh@unops.org

